

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of December 2018

C.G.No:158/2018-19/Kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

B.L.Nagi Reddy,
Mini Srinivasa Talkies,
Yemmiganur,
Kurnool -Dist

Complainant

AND

1.AAO/Yemmiganur
2.AE/Yemmiganur
3.ADE/Yemmiganur
4.DE/Adoni

Respondents

ORDER

1. The case of the complainant is that he is having a Cinema talkies in Yemmiganur and on 02.08.2012 he received a notice from the APSPDCL officials for regularization of an additional load of 18.76 kilowatt which amounted to Rs.53,200 and in the month of June 2018 the above said amount was raised in his bill. Then the complainant represented to the DE/ Operation/Adoni who inturn directed the ADE to inspect the load in the complainant premises. During inspection by the ADE , it was found that the connected load was only 17 kilowatt which was only 9 kw excess to the contracted load. Hence the complainant requested the Forum to issue suitable instructions to the electricity officials to allow him to pay additional deposit for a Load of 9 kilowatt.
2. The Respondent No.3 in his written submission to the Forum stated that initially the complainant was given notice to regularize the additional connected load of 26.76 kilowatt. As per the inspection report of Respondent No. 2, it was found that the actual connected load was only 19.58 kilowatt which is 12 kilowatt more than the actual contracted load of the complainant. Hence the additional deposits amount have been reduced to Rs.24,000. The

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complainant had also paid the above said amount of Rs.24,000. Respondent No. 3 had also enclosed the Final Assessment Order to his written statement where it was verified that the final assessment was revised to Rs.24,000.

3. Complainant when contacted over phone by this Forum on 10.12.2018 at 11:20 A.M, expressed satisfaction for resolving is grievance.
4. Since the grievance of the complaint was resolved by the Respondents, accordingly the case is disposed of in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 21st day December 2018.

Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.